

## Training Information:

For an updated listing of educational offerings, please visit our website at [www.memun.org](http://www.memun.org) or call our automated training hotline at (207) 624-0117.

### About MMA:



Maine Municipal Association  
60 Community Drive  
Augusta, ME 04330

*MMA is located off I-95, Exit 112A Northbound, Exit  
112 Southbound, behind the  
Augusta Civic Center*

1-800-452-8786  
Local Area 207-623-8428  
[www.memun.org](http://www.memun.org)

The Maine Municipal Association (MMA) is a voluntary membership organization offering an array of professional services to municipalities and other local governmental entities in Maine. MMA is a non-profit, non-partisan organization governed by an Executive Committee elected from its member municipalities. Founded in 1936, MMA is one of 49 state municipal leagues that, together with the National League of Cities, are recognized at all governmental levels for providing valuable services and advocating for collective municipal interests.

The Maine Municipal Association has a core belief that local government is a fundamental component of a democratic system of government. MMA is dedicated to assisting local governments, and the people who serve in local government, in meeting the needs of their citizens and serving as responsible partners in the intergovernmental system.

MMA's services include advocacy, education and information, professional legal and personnel advisory services, and group insurance self-funded programs.

### DIETARY REQUIREMENTS

We do our best to plan meals according to general dietary guidelines. If you have a specific dietary restriction, please call our office at least 5 business days prior to the start of the event. Please note that we are not able to accommodate onsite requests, as catering planning happens in advance of the event.



# Diversity Immersion

## 2019

**Monday, December 9, 2019**  
Ramada Inn – Lewiston, ME



Presented By  
Maine Municipal Association

# 2019 Diversity Immersion



## Date & Location:

### Lewiston

Monday  
December 9, 2019

Ramada Inn  
490 Pleasant Street  
Lewiston, ME 04240

## PRESENTER:

**Susan Gallant, Ed.D, PCC**

**STORM POLICY:** If there is inclement weather, a decision to postpone will be made by 5:00 pm the day prior to the workshop. MMA encourages attendees to check the MMA website or call the training hotline at (207) 624-0117 before departing for any MMA events to ensure that the event schedule has not changed.

**ADA MESSAGE:** In order to ensure your complete participation, we would appreciate your informing us of any special requirements you may have due to a disability.

## Who Should Attend:

Any municipal official, manager, department head, or "change agent" who oversees employees or volunteers and wants to be more effective at it. Or anybody who sees themselves as a "change agent" and wants to change, grow and make a difference, this workshop is for you.

## Course Information:

8:30-9:00 am – Registration / 9:00 am-4:00 pm – Workshop

### ESSENTIAL TOOLS FOR LEADING IN A DIVERSE COMMUNITY

This new MMA workshop is designed to help participants jump-start inclusion efforts, lead positive change and build an inclusive workplace culture. Participants will be introduced to a framework that has several practical uses; learn why and how we develop bias; and in tandem practice a few essential skills needed to live, work, lead, and play in a diverse community. It's experiential with activities and exercises sprinkled throughout.

### Susan Gallant, Ed.D, PCC

is one of Maine's leading experts in the field of leadership development, coaching and consulting. She's a graduate of Waterville High School, and currently based in Falmouth and Willimantic. Susan has a doctorate from Boston University; is the author of the book, *The Mechanic Meets the Gardener*; and, literally, has coached, consulted and trained groups around the world on this and other topics.

## Registration Confirmation/Directions:

Confirmation of class registration will be sent out one week prior to the start of the event. If an email has been provided, the confirmation will be sent electronically. If no email is on file, the confirmation will be mailed to the billing address provided on the registration form. Directions to the facility can be found on the MMA website at: <http://www.memun.org/TrainingResources/WorkshopsTraining/DirectionsToEvents.aspx>.

## Questions/Cancellations:

Cancellation notification must be given in writing at least 3 business days before the session. Any cancellation received within that 3-day window will be charged the full registration fee. All cancellations are subject to a \$10 administrative fee for processing. Please go to <http://www.memun.org/TrainingResources/WorkshopsTraining/Cancellations.aspx> to cancel. If you have any questions please contact the Educational Services Office at (800) 452-8786 or (207) 623-8428.

Visit [www.memun.org](http://www.memun.org) for updates & to register online

## 2019 Diversity Immersion

**FEE:** MMA Member Municipality/Patron: \$70.00  
Non-Member Municipality: \$140.00

**Please make check payable to:**  
Maine Municipal Association

Fee includes workshop materials and light lunch.

**WEB:** You can register online on MMA's website: [www.memun.org](http://www.memun.org); or complete the form below and send via:

**FAX:** 207-624-0128 ATTN: Educational Services

**MAIL:** Maine Municipal Association  
ATTN: Educational Services  
60 Community Drive, Augusta, ME 04330

**EMAIL:** [wsreg@memun.org](mailto:wsreg@memun.org)

Please register the following person(s) from: *(municipality):*

\_\_\_\_\_

Billing Address: \_\_\_\_\_

\_\_\_\_\_

### Location:

Lewiston – Ramada Inn – 12/9/2019

### Registrant Information:

1 Full Name: \_\_\_\_\_

Title: \_\_\_\_\_

Tel: \_\_\_\_\_

Fee:  \$70.00 (Member)  \$140.00 (non-member)

Email: \_\_\_\_\_

2 Full Name: \_\_\_\_\_

Title: \_\_\_\_\_

Tel: \_\_\_\_\_

Fee:  \$70.00 (Member)  \$140.00 (non-member)

Email: \_\_\_\_\_

Please duplicate form if registering more than two people.

