

WHAT'S THAT JOB?!

DISPATCHER / COMMUNICATIONS SPECIALIST

Nature of the work: The dispatcher receives and handles public safety calls and requests, including emergency calls via the 911 network.

Reports to: Dispatch supervisor.

Skills required: Attention to detail is important, as is an ability to think quickly and handle pressure. Punctuality is also needed, and the ability to work well with others.

Qualifications: A high school degree or equivalent to start. Professional certifications must be achieved and maintained after employment begins.

Physical demands: The ability to hear and perform well under stress.

Municipal perspective: Dispatchers, also known as “communications specialists,” work for municipalities, counties and regional governmental entities.

**IF DISPATCHER / COMMUNICATIONS
SPECIALIST SOUNDS LIKE A CAREER FOR
YOU, CONTACT YOUR LOCAL TOWN OR
CITY ABOUT CURRENT JOB OPENINGS,
TODAY!**



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