## YOUR FEEDBACK MATTERS!

Help Shape the Future of General Assistance in Maine!

The State of Maine Department of Health and Human Services (DHHS) Office for Family Independence is dedicated to enhancing our customer service and improving the General Assistance (GA) training programs for municipalities in accordance with 10 -144 C.M.R. Chapter 323. We're striving to achieve equitable outcomes in the delivery of GA services, and we need your input!

## If you're:

- Past or present applicant or recipient of GA benefits
- A State GA staff member
- A Municipal GA Administrator
- A member of the Maine Welfare Directors Association or Maine Municipal Association

## we want to hear from YOU!

## **Share Your Insights!**

Join us for a **30 minute interview** or a **60-75 minute focus group.** Your feedback is crucial in helping us create more effective and equitable GA programs.

Contact email: hello@ryselocal.com

an organization committed to driving transformative and equitable change in BIPOC, low-asset, rural, and traditionally marginalized communities. We are not just consultants; we are advocates, allies, and agents of change.

